

CISCO BASIC UNITY SYSTEM ADMINISTRATION

COURSE DESCRIPTION

This course is designed for system administrators and other technical staff responsible for managing and supporting Cisco Unity systems. It provides an introduction to the functionality and operation of the system.

COURSE CONTENT

Upon successful completion, delegates will be able to:

Access and log into Cisco Unity

Administer page orientation

- Subscriber menu
- Call management
- Reports
- Network
- System

Administer Cisco Unity

- Holiday settings
- Schedule settings
- Subscriber administration
- Reports

Configure and maintain Unity Unified Messaging

COURSE SPECIFICATIONS AND REQUIREMENTS

Duration:	1 day 10.00 – 16.00	Training environment set up: <ul style="list-style-type: none"> ● Meeting/training room ● Access to Unity and Call Manager with administrator level authority to the CCM web page via Internet Explorer ● Flip chart
Location:	At client's site	
Group size:	Up to two people per session	

The SAS Group is a major UK systems integrator specialising in IP infrastructures and communications. We provide consultancy and implementation services to design, build and manage converged IP networks for companies of all sizes, enabling them to benefit from the cost and operational efficiencies associated with unified communications. For more information on any of our services, contact your local SAS representative or visit our website at www.sas.co.uk



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